

# Connected Customer Experience (CCE)

Trane Supply has a new tool that will vastly improve our customer interactions and provide a more seamless experience. Your request will be captured and tracked on a shared platform, making it easy to combine our store's team efforts and create a **connected customer experience**.



## Faster response times

Your request will automatically be connected to an available agent.



## Seamless experience

We're making it easier to get ahold of us—whether by email, web, phone, text or in person at our store.



## Instant updates

Confirmation of your request and real-time updates.



**QUESTIONS?**  
CONTACT YOUR LOCAL TRANE SUPPLY STORE

Help us serve you better by sending an email directly to our store's dedicated email address, or contacting us by phone or text.

\*Tip: To ensure you don't miss our email updates, add our address to your contacts or list of safe senders.